Maximizing the savings and convenience of WellPoint NextRx mail service pharmacy:

Know your benefits. Check your summary of benefits to see if you are eligible to use our mail service or call customer service at 1-800-962-8192.

Check your prescription. NextRx is only permitted, by law, to dispense your prescription exactly as it is written by your physician. Please ask your physician to consider the following when obtaining a new prescription:

- **Quantity**: Prescriptions should be written for the maximum days supply allowed by your health plan (normally three months) to maximize your savings.
- **Generic vs. Brand name**: Generic equivalent medications will be dispensed unless Dispense As Written (DAW) is indicated on your prescription. Please see below for more information on generic medications.
- **Plan ahead**: Make sure you have enough medication on hand until your mail service prescription can be delivered. Ask your physician to write a prescription for a one-month supply to be filled at a local pharmacy.

When appropriate, choose generic medications. Concerned about the rising costs of prescription medications? Talk to your doctor about generic medications. NextRx regularly dispenses generic medications in place of brand-name medications whenever appropriate, permitted by your physician and in accordance with your prescription benefit plan. Why? For many people, generic medications are a better choice. Generic medications are required by law to meet the same manufacturing standards as their brand-name equivalent for safety, purity, strength and quality, but, in general, cost 30-60% less!

If you need Spanish-language assistance to understand this document, you may request it at no additional cost by calling the customer service number on the back of your id card or in your enrollment booklet.

Si necesita ayuda en español para entender este documento, puede solicitarla sin costo adicional, llamando al número de servicio al cliente que aparece en la tarjeta de identificación o en el folleto de inscripción.
WellPoint NextRx Mail Service Pharmacy

Quality medications delivered directly to your home.

WellPoint NextRx is specifically designed for customers who take prescription medications on a regular basis for longer periods of time. This includes medications used to treat chronic conditions such as high cholesterol, diabetes, high blood pressure, arthritis, or depression, as well as medications used on a regular basis such as oral contraceptives.

More than just a convenient way to get your prescriptions, NextRx works with your health plan to provide you with the following:

Direct access to licensed pharmacists.

For individual counseling or answers to questions regarding your medications, a team of pharmacists and technicians are just a phone call away!

Quality Medications.

NextRx dispenses the same quality, FDA-approved medications as purchased from a retail pharmacy, with the added convenience of home delivery.

A Commitment to Safety and Accuracy.

Each prescription is screened by our pharmacists against your prescription profile for possible allergies, interactions, duplications or other potential problems and triple-checked for accuracy.

Helpful, Friendly Customer Service.

Whether you have a question regarding your benefit coverage or need assistance in getting started with our mail pharmacy, a dedicated team of customer care associates are readily available to take your call and specifically train to answer your questions.

Getting Started

At WellPoint NextRx, we are committed to making it as easy as possible for you to get your prescription medications. And with that in mind, we offer the following convenient ways to get started. Please be aware, however, that because we are a state-licensed pharmacy, we are subject to certain laws and regulations. It is important that you understand these laws and regulations, as they pertain to how we can assist you with any questions you may have about your medications.

Ordering with an original written prescription:

If you have a written prescription from your physician for the maximum days supply allowed by your health plan (please see your summary of benefits or call 1-800-962-8192 to verify), mail the prescription, along with the attached enrollment form and payment, to:

WellPoint NextRx mail service pharmacy

P.O. Box 746000

Cincinnati, OH 45274-6000

If you do not have an original written prescription on hand:

NextRx can contact your physician. To request that our customer care associates contact your physician for a new prescription, please call 1888-13-6091. You will need to provide your prescription information, physician’s name, phone number, names and strengths of medications, as well as any credit card information for payment.

Have your physician fax your prescription information to 1-866-801-5430.

The prescription must be faxed directly from the office of the prescribing physician.

If at any time in this process there is a question about your prescription(s), NextRx will contact your physician.

Delivery:

Standard shipping to your home or office is FREE! Please allow up to 14 days for delivery of your prescriptions. For those prescriptions that are required immediately, customers should have their physicians provide them with a prescription for a one-month supply to be filled by a retail pharmacy.

Questions?

If at any time you have questions regarding our mail pharmacy, please contact customer service at 1-800-962-8192, Monday through Friday, 8 AM to 11 PM or Saturday 8 AM to 7 PM, (EST). For speech and hearing impaired assistance (TTY/TDD), call 1-800-221-6915.

Ordering Refills:

You can order refills of your HandRx prescription one of three ways. Be sure to allow 14 days for receipt of your refill:

1) Internet: www.anthemprescription.com, click on Member services, then click on the links to review the instructions to login or register (first-time users only).

2) Mail: Use the convenient pre-printed refill order form included with every order and mail, along with payment, to: WellPoint NextRx mail service pharmacy, P.O. Box 746000, Cincinnati, OH 45274-6000.

3) Phone: 1-866-801-5430. Please have your prescription and payment information readily available. You can use our automated system or press “0” at any time to talk to a customer service representative.

Free shipping, Timely Delivery.

Orders are shipped in unmarked, tamper-resistant packaging within 14 days of receipt of your valid prescription. Expedited shipping is available for an additional charge.

Cost Savings.

How much you can save depends on the medication you are taking and your prescription drug plan. In general, we provide opportunities to save customers money by reducing the number of co-payments.

* Because your doctor is permitted to write prescriptions for the maximum days supply allowed by your health plan (normally three months; please see your summary of benefits), NextRx can typically dispense the larger days supply at a retail pharmacy, potentially saving you the extra co-payment.

For the first three months of your membership, you can save an equivalent of one co-payment every three months! However, that because we are a state-licensed pharmacy, we are subject to certain laws and regulations. It is important that you understand these laws and regulations, as they pertain to how we can assist you with any questions you may have about your medications.

Payment Information

Payment is due at time of shipment. A $25 fee is charged for all returned checks. Please allow 14 days from the date you mail your order for the delivery of your medication. If you prefer expedited shipping, please mark the appropriate oval on your enrollment form. Expedited shipping applies only to the shipping time for your order, and does not process your medications.

Expedited shipping is subject to charge: 

- Overnight (extra $)
- Priority (extra $)

Please select your method of payment:

- Check/Money Order
- American Express
- Visa
- MasterCard
- Discover

Credit Card Number

Expiration Date

Total Payment Enclosed

Signature

* You must enter a credit card number or select the “No Credit Card” option.

医保服务流程

1. 登录www.anthemprescription.com，点击“会员服务”，然后点击登录或注册的链接（首次注册使用）。
2. 邮寄：使用预印的邮寄单据，连同支付信息，邮寄到：WellPoint NextRx mail service pharmacy, P.O. Box 746000, Cincinnati, OH 45274-6000。
3. 电话：1-866-801-5430。请准备好您的处方和支付信息。

注意：您可以在自动拨号系统中选择“0”以联系客户服务代表。

如果您有任何疑问，请联系客户服务代表1-800-962-8192（周一至周五，8 AM到11 PM，周六8 AM到7 PM，EST）。

关于动物的照料：

- 请确保您的宠物保持健康。
- 请确保您的宠物保持健康。
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您的健康信息：

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地址：

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邮编：

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More than just a convenient way to get your prescriptions, NextRx works with your health plan to provide you with the following:

- Direct access to licensed pharmacists.
- Helpful, Friendly Customer Service.
- Automatic refills.
- Free shipping.
- Timely Delivery.
- Many medications can be placed on an automatic fill schedule.
- You can order refills of your NextRx prescription one of three ways. Be sure to allow 14 days for receipt of your valid prescription. Expedited shipping is available for an additional charge.
- Cost Savings. A Commitment to Safety and Accuracy.
- A Commitment to Safety and Accuracy.

Getting Started

At WellPoint NextRx, we are committed to making it as easy as possible for you to get your prescription medications. And with that in mind, we offer the following convenient ways to get your medications.

Ordering Refills:

1. Visit www.nextrx.com; click on Member Information: Request Refills then follow the instructions to login or register (first time users only)
2. Mail: Use the convenient preprinted refill form included with every order and mail, along with payment, to: WellPoint NextRx Mail service pharmacy: P.O. Box 746000, Cincinnati, OH 45274-6000
3. Phone: 1-800-962-8192. Please have your prescription and payment information readily available. You can use our automated system or press “2” at any time to talk to a customer service representative.

A Commitment to Safety and Accuracy.

Each prescription is screened by our pharmacists against your prescription profile for possible allergies, duplications or other potential problems and triple-checked for accuracy.

Quality Medications.

NextRx dispenses the same quality, FDA-approved medications as purchased from a retail pharmacy, with the added convenience of home delivery.

For individual counseling or answers to questions regarding your medications, a team of pharmacists and technicians are just a phone call away!

For more information, please visit our Web site at www.nextrx.com or call 1-800-962-8192, Monday through Friday, 8 AM to 11 PM or Saturday 8 AM to 7 PM, EST.

In Massachusetts, please call 1-866-801-5430.

For questions regarding our mail pharmacy, please contact customer service at 1-888-613-6091. You will need to provide your prescription information, pharmacy’s name, phone number, name and strength of medications, as well as credit card information for payment.

In case of an emergency, please call your local emergency service provider or contact your health plan (please see your summary of benefits or call 1-888-613-6091 to verify). If at any time you have questions regarding our mail pharmacy, please contact customer service at 1-888-613-6091. You will need to provide your prescription information, pharmacy’s name, phone number, name and strength of medications, as well as credit card information for payment.

Delivery:

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If you have a written prescription from your physician for the maximum days supply allowed by your health plan, please provide the prescription to us. We will fill your prescription as a two-month supply at the price equivalent of a one-month supply. In general, we provide opportunities to save customers money by reducing the number of co-payments.

How much you can save depends on the medication you are taking and your prescription drug plan. In general, we provide opportunities to save customers money by reducing the number of co-payments.

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- **Quantity:** Prescriptions should be written for the maximum days supply allowed by your health plan (normally three months) to maximize your savings.
- **Generic vs. Brand name:** Generic equivalent medications will be dispensed unless Dispense As Written (DAW) is indicated on your prescription. Please see below for more information on generic medications.
- **Plan ahead:** Make sure that you have enough medication on hand until your mail service prescription can be delivered. Ask your physician to write a prescription for a one-month supply to be filled at a local pharmacy.

When appropriate, choose generic medications. Concerned about the rising costs of prescription medications? Talk to your doctor about generic medications. NextRx regularly dispenses generic medications in place of brand-name medications whenever appropriate, permitted by your physician and in accordance with your prescription benefit plan. Why? For many people, generic medications are a better choice. Generic medications are required by law to meet the same manufacturing standards as their brand-name equivalent for safety, purity, strength and quality, but, in general, cost 30-60% less!

### Allergies to Medications

<table>
<thead>
<tr>
<th>Allergies</th>
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<tbody>
<tr>
<td>Penicillin (P)</td>
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<tr>
<td>Codeine</td>
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<tr>
<td>Dyes</td>
<td></td>
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<tr>
<td>Aspirin</td>
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<tr>
<td>Other (Please list)</td>
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<tr>
<td>None</td>
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</tbody>
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### Medical History

<table>
<thead>
<tr>
<th>Medical History</th>
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</thead>
<tbody>
<tr>
<td>Diabetes (DM)</td>
<td></td>
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<tr>
<td>High Blood Pressure (HBP)</td>
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<tr>
<td>Heart Condition (CHF)</td>
<td></td>
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<tr>
<td>Thyroid (THY)</td>
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<td>Glaucoma (CHGGLA)</td>
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<tr>
<td>Ulcers (OESUC)</td>
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<td>Epilepsy (EPILMG)</td>
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<tr>
<td>Osteoporosis (OSTHRP)</td>
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<tr>
<td>Depression (CSDEP)</td>
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<tr>
<td>Arthritis (ART)</td>
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<tr>
<td>Other Conditions (Please list)</td>
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<tr>
<td>None</td>
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</tbody>
</table>

If additional space is needed, please attach a separate sheet listing patient name, date of birth, sex, and appropriate allergies to medications and medical history.

Please list cardholder name and any medications taken regularly, including over-the-counter drugs.

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WellPoint NextRx is a service mark of WellPoint, Inc. Services are provided by a WellPoint PBM (either Professional Claim Services Inc., doing business as WellPoint Pharmacy Management, or Anthem Prescription Management, LLC, in appropriate). WellPoint NextRx is a division of WellPoint Inc.
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More than just a convenient way to get your prescriptions, NextRx works with your health plan to provide the following:

- **Free shipping. Timely Delivery.** Orders are shipped in unmarked, tamper-resistant packaging within 14 days of receipt of your valid prescription. Expedited shipping is available for an additional charge.

- **Cost Savings.** How much you can save depends on the medication you are taking and your prescription drug plan. In general, we provide opportunities to save customers money by reducing the number of co-payments.*

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**PLEASE MAIL COMPLETED ORDER FORM, PRESCRIPTION(S) AND PAYMENT TO:**

P.O. Box 746000

Cincinnati, OH 45274-6000

Telephone: 1-800-962-8192

*Please note that***
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