Personal Computer Information for Global Beginnings Students

- All students participating in the Global Beginnings program are required to bring a personal laptop computer with you. Please follow this link for basic recommendations that you may find helpful: http://www.colby-sawyer.edu/information/technology/update.../pcrecommend.html

- You do not need to purchase Microsoft Office (Word, Excel, PowerPoint). Colby-Sawyer College is licensed to provide these free of charge to all students.

- Purchase an International Power Plug Adapter.* European power plugs have a different configuration than plugs in the US. You’ll need an adapter to plug in and charge your laptop. These can be purchased at the Colby-Sawyer College bookstore on campus when you arrive for orientation.

Check your computer’s AC Power Converter.* Electricity in France and Italy comes out of the wall socket at different voltages and frequencies than in the US. Most computers today have a universal power supply that can step down the voltage (which is higher in these countries.) Look for a label that indicates the input specification: 100V – 240V, AC 50-60Hz This will confirm that your computer can safely run overseas without a converter. Otherwise, you will need to purchase a power converter. *Read more about plugs/power adapters: http://goitaly.about.com/od/travelpackingtips/l/bl_electricity_italy.htm

Prior to arriving on campus:
- Make sure your operating system has all of the latest Service Packs, Software updates and Security Patches
- Windows Updates are accessed through Internet Explorer and selecting Windows Updates in the drop down menu
- MAC OSX systems are updated from the Apple menu and selecting Software Update

If you have already purchased an antivirus application, that application will need to have all of the current definition updates. Students should consult their antivirus vendor’s documentation on the steps necessary to keep the product up to date. If you do not have an antivirus application, we will install an antivirus application for you.

On-Campus Orientation:
- Technology staff will assist you with the Colby-Sawyer College personal computer registration process
- Microsoft Office 2007 Suite will be installed
- Antivirus application provide by the College will be installed if needed
- The Citrix client will be installed. This is necessary in order for students to access Colby-Sawyer academic resources while abroad.

While Abroad:
Students can email Helpdesk@colby-sawyer.edu for assistance.

Questions? Please contact the Colby-Sawyer College Helpdesk: Phone 603-526-3800
Monday thru Thursday 8am-5pm; Friday 8am- 12noon (summer hours thru 8/14)
Or email Helpdesk@colby-sawyer.edu